



**COVID-19 CUSTOMER SUPPORT PROGRAM
12-MONTH DEFERRED PAYMENT AGREEMENT**

This Deferred Payment Agreement grants the customer payment deferral on their bills issued on or after April 1, 2020, through September 30, 2021 (deferral period), with no additional penalties assessed on deferred amounts after execution of this agreement, for the remainder of the installment period. A 1% APR interest rate will be assessed on the deferred balance. The agreement will be allowed under the following conditions:

1. The account must be for Residential water and/or sewer service. Business, Commercial and Irrigation accounts do not qualify for deferred payments.
2. Property owners are required to sign the agreement. Applications will not be accepted from renters or duplicate bill recipients.
3. The deferred charges will be paid in 6 bi-monthly installments.
4. The total amount of each installment, along with the due date, will be shown on the payment schedule provided.
5. Customer must keep all future bills current, beginning with the first bill generated after the deferral period.

Failure to meet any of the terms of this agreement will result in the District issuing notice of default, imposition of late fees, 10-day notification of disconnection of water service and a Certificate of Delinquency (a statutory lien) may be recorded against the property served. Additional collection efforts may include, but are not limited to, the account being turned over to the District’s attorney for collection, which may result in lien foreclosure.

By signing this agreement, you, as the owner of the property listed below, acknowledge that due to issues related to the COVID-19 pandemic, you are unable to pay your utility bill in a timely manner. Furthermore, you acknowledge and agree to the terms of this agreement, including that all installment payments, along with payment of future billings, must be received by the District no later than the due date shown on your installment schedule, or you will be subject to the default process noted above.

Owner’s Name: _____

Service Address: _____

Account Number: _____

Phone Number: _____ E-Mail Address: _____

Owner’s Signature

Date