

OUTDOOR LEAKS

For all outdoor leaks, we suggest you contact a professional plumber. An experienced and knowledgeable plumber can help minimize the amount of digging necessary to find and fix outdoor leaks. Remember to call for utility locates (dial 811) before any digging.

HOW-TO VIDEOS

Leaks can cost you hundreds, even thousands, of dollars on your bill. Finding and fixing leaks is an easy way to save money and save water.

Use the step-by-step videos on the Saving Water Partnership website to find and fix the most common household leaks – toilets, indoor faucets and outdoor faucets.

<https://www.savingwater.org/indoors/fixing-leaks/how-to-videos>

Toilet leaks



LEAK ADJUSTMENTS

The District tries very hard to inform our customers when the possibility of a leak is indicated. *Some leaks are eligible for a leak adjustment **if repaired within 30-days.*** Proof of repair is required (receipts/pictures). For more information, go to: <https://www.crwsd.com/download/forms/customer/Leak-Adjustment-Form-01-2022.pdf>

TOILET REBATES

Get a **\$100 rebate** towards replacing an old toilet with a Premium 1.1 gpf (or less) toilet. Where gift cards or credits bring the total cost of the toilet below \$100, a rebate check will be issued for the lesser amount.

Rebates are available on qualifying Premium 1.1 gpf (or less) toilets. Premium toilets use 1.1 gallons per flush (gpf) or less compared to the 3.5 gpf or more used by toilets installed prior to 1994.

To Apply

For rebate information on qualifying toilets, visit the Saving Water Partnership website at: <https://www.savingwater.org/rebates/>. Fill out and submit the online 2020 toilet rebate application. You will need digital copies of your most recent water bill and receipt for your toilet to attach to your online application. It can take up to 6 weeks to process your application and issue a rebate check.

Maximum of two (2) rebates per household.

Contact:

For a paper application, more information, or help with choosing or locating toilets, contact Melissa Levo at melissa.levo@seattle.gov or call (206) 615-1282.

**CEDAR RIVER WATER & SEWER
DISTRICT**
18421 SE Petrovitsky Rd.
Renton, WA 98058
425-255-6370



CEDARRIVER
WATER & SEWER DISTRICT

NOTICE OF HIGH WATER USE

***YOU MAY HAVE A SIGNIFICANT WATER
LEAK RESULTING IN A HIGH BILL.
PLEASE CALL THE DISTRICT OFFICE AT
425-255-6370
FOR MORE INFORMATION***



A recent reading of your water meter shows a large increase in water use compared to the same time last year.

Use this brochure to help you find and fix leaks.



**SAVING WATER
PARTNERSHIP**
Make a difference. Use water wisely.

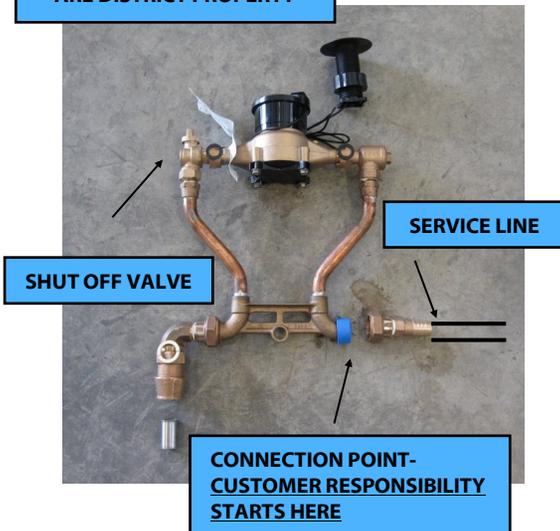
DETERMINE IF YOU HAVE A LEAK

Use your water meter to determine if you have a leak.

You can use your water meter to check for leaks. Follow the steps below or find step-by-step instructions at <https://www.savingwater.org/indoors/fixing-leaks>

1. Turn off all water-using appliances and fixtures in your home and yard.
2. Locate your water meter. Water meters are usually near the sidewalk at the front or side of your house.
3. Remove the meter box cover to view the dial. If the dial is muddy, clean it with a damp cloth.
4. Look at the “leak detector” to see if it is moving. If the indicator is moving, you have a leak.

METER, SETTER, & FITTINGS ARE DISTRICT PROPERTY



LOCATE A LEAK

Follow these steps to locate a leak:

1. Locate and close the main water shut-off valve for your house. The shut-off valve can be indoors or outdoors—usually in a basement, crawlspace, or garage.
2. To make sure the indoor water is shut off, turn on an indoor faucet and see if the water stops running.
3. Check your water meter. If the “leak detector” stops moving, the leak is inside the house. If it does not stop moving, your leak is outdoors.
4. If you do not have an irrigation system, your leak is in your water service line between the meter and the house.
5. If you do have an irrigation system, shut off the water to the system and check your meter. If the “leak detector” stops moving, your leak is in your irrigation system. If it does not stop moving, your leak is in your water service line between the meter and the house.



LEAK DETECTOR



SIGNS OF A RUNNING TOILET

If you notice any of the following telltale signs, you have a leak (or a leak waiting to happen):

- You hear your toilet tank refilling constantly or between flushes
- You see water flow or dribble into the bowl even when you haven't flushed it
- You have to jiggle the handle to get the toilet to stop running
- You see or feel that the rubber valve between the tank and the bowl (called a flapper) is starting to show signs of wear

TEST FOR A SLOW LEAK WITH FOOD COLORING

If you still suspect a leak or your toilet is somewhere you wouldn't hear it refill between flushes, you can use food coloring to check for a slow leak. Remove the toilet tank lid and put several drops of food coloring in the tank. Replace the lid but don't flush the toilet and wait at least 10 minutes. If you see color in the bowl, you have a leak, probably from the flapper.

